

Health Care For Women **NOTICE OF PRIVACY PRACTICES**

Dear Health Care for Women Patient:

Federal Law requires that we notify you of our privacy practices. Please take the time to read this notice and if you have any questions, do not hesitate to speak with our office manager or privacy official.

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact our privacy official.

This Notice of Privacy Practices describes how Health Care for Women may use and disclose your protected health information to carry out our treatment, payment or health care operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

Health Care for Women is required to abide by the terms of this Notice and may change the terms of this notice at any time. The new notice would be effective for all protected health information maintained at that time. Upon your request, Health Care for Women will provide you with any revised Notice of Privacy Practices by calling the office at Health Care for Women and requesting a revised copy be sent to you in the mail, or asking for one at the time of your next appointment.

Uses and Disclosures of Protected Health Information Based Upon Your Written Authorization:

You will be asked to sign an authorization form for use and disclosure of your protected health information for specified reasons as outlined in the authorization form.

Treatment:

Health Care for Women will use and disclose your protected health information to provide, coordinate, or manage your health care and any related issues. This includes the coordination or management of your health care with a third party that has already obtained your permission to have access to your protected health information. For example, Health Care for Women would disclose your protected health information, as necessary, to a home health agency that provides care to you. Health Care for Women will also disclose protected health information to other physicians who may be treating you when we have the necessary permission from you to disclose your protected health information. For example, your protected health information may be provided to a physician for whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

In order to better serve the community, Health Care for Women has a "shared on – call" arrangement with the Women's Clinic, Coeur d'Alene OB/GYN and Drs. Anthony, Randall and Andy Henneberg. Health Care for Women will use and disclose your protected health information to providers in these practices in the event a Health Care for Women provider is not available and you have health care needs.

In addition, Health Care for Women may disclose your protected health information from time-to-time to another physician or health care provider (e.g., a specialist or laboratory) who, at the request of your physician, becomes involved in your care by providing assistance with your health care diagnosis or treatment to your physician.

The state of Idaho has a "General Consent Law." If you are a minor, (under the age of 18) and you are seeking services from Health Care for Women, we may ask you for an authorization to release medical information to your parents/legal guardian if it is determined that you can make the decisions regarding your care. If the provider determines that you are not able to make decisions regarding your care, then we will release information to your parents/legal guardian.

Payment:

Your protected health information will be used, as needed, to obtain payment for your health care services. This may include certain activities that your health insurance plan may undertake before it approves or pays for the health care services Health Care for Women - has recommend for you such as: making a determination of eligibility or coverage for insurance benefits, reviewing services provided to you for medical necessity, and undertaking utilization review activities. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

Healthcare Operations:

Health Care for Women may use or disclose, as needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, and conducting or arranging for other business activities.

For example, Health Care for Women may disclose your protected health information to medical students that see patients at our office. In addition, Health Care for Women may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. There is a possibility for incidental disclosures to be made in the process of the standard of care. For example, you may overhear parts of a conversation between staff members. Your provider may have conversations with you regarding your treatment or payment as you come in and as you leave. If you are uncomfortable with this, please notify us and we will be happy to have private conversations in the conference room, office or exam rooms only. Health Care for Women may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment.

We will share your protected health information with third party "business associates" that perform various activities (e.g., billing, and transcription services) for the practice. Whenever an arrangement between Health Care for Women and a business associate involves the use or disclosure of your protected health information; we will have a written contract that contains terms that will protect the privacy of your protected health information.

Other Uses and Disclosures of Protected Health Information Based Upon Your Written Authorization:

Health Care for Women will employ other uses and disclosures of your protected health information only with your written authorization, unless otherwise permitted or required by law as described below. You may revoke this authorization at any time, in writing, except to the extent that your physician or Health Care for Women has taken an action in reliance on the use or disclosure indicated in the authorization.

Other Permitted and Required Uses and Disclosures That May Be Made With Your Consent, Authorization or Opportunity to Object:

Health Care for Women may use and disclose your protected health information in the following instances. You have the opportunity to agree or object to the use or disclose of the protected health information, then your physician may, using professional judgment, determine whether the disclosure is in your best interest. In this case, only the protected health information that is relevant to your health care will be disclosed.

Others Involved In Your Healthcare: Unless you object, Health Care for Women may disclose to a member of your family, a relative, or close friend or any other person you identify, your protected health information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest, based on our professional judgment. Health Care for Women may use or disclose protected health information to notify or assist in notifying a family member, personal representative, or any other person that is responsible for your care of your location, general condition or death. Finally, Health Care for Women may use or disclose your protected health information to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

Emergencies: Health Care for Women - may use or disclose your protected health information in an emergency treatment situation. If this happens, your physician shall try to obtain your consent as soon as reasonably possible after the delivery of treatment. If your physician or another physician in the practice is required by law to treat you and the physician has attempted to obtain your consent bus is unable to obtain your consent, he or she may still use or disclose your protected health information to treat you.

Communication Barriers: Health Care for Women may use and disclose your protected health information if your physician or another physician in the practice attempts to obtain consent from you but is unable to do so due to substantial communication barriers and the physician determines, using professional judgment, that you intend to consent to use or disclosure under any circumstances.

Other Permitted and Required Uses and Disclosures That May Be Made Without Your Consent, Authorization or Opportunity to Object:

Health Care for Women may use or disclose your protected health information in the following situations without your consent or authorization. These situations include:

Required by Law: Health Care for Women may use or disclose your protected health information to the extent that the use or disclose is required by law. The use or disclose will be made in compliance with the law and will be limited to the relevant requirements of the law. You will be notified, as required by law, of any such uses or disclosures.

Public Health: Health Care for Women may disclose your protected health information for public health activities and purposes to a public health authority that is permitted by law to collect or receive the information. The disclosure will be made for the purpose of controlling disease, injury or disability. We may also disclose your protected health information, if directed by the public health authority, to a foreign government agency that is collaborating with the public health authority.

Communicable Diseases: Health Care for Women may disclose your protected health information, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.

Health Oversight: Health Care for Women may disclose protected health information to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, other government regulatory programs and civil right laws.

Abuse or Neglect: Health Care for Women may disclose your protected health information to a public health authority that is authorized by law to receive reports of child abuse or neglect. In addition, we may disclose your protected health information if we believe that you have been a victim of abuse, neglect or domestic violence to the governmental entity or agency authorized to receive such information. In this case, the disclosure will be made consistent with the requirements of applicable federal and state laws.

Food and Drug Administration: Health Care for Women_ may disclose your protected health information to a person or company required by the Food and Drug Administration to report adverse events, product defects or problems, biologic product deviations, track products; to enable product recalls; to make repairs or replacements, or to conduct post marketing surveillance, as required.

Legal Proceedings: Health Care for Women may disclose your protected health information in the course of any judicial or administrative proceeding, in response to an order of a court or administrative tribunal (to the extent such disclosure is expressly authorized), in certain conditions in response to a subpoena, discovery request or other lawful process.

Law Enforcement: Health Care for Women may also disclose protected health information, so long as applicable legal requirements are met, for law enforcement purposes. These law enforcement purposes include (1) legal processes and otherwise required by law, (2) limited information requests for identification and location purposes, (3) pertaining to victims of a crime, (4) suspicion that death has occurred as a result of criminal conduct, (5) in the event that a crime occurs on the premises of the practice, and (6) medical emergency (not on the Practice's premises) and it is unlikely that a crime has occurred.

Coroners, Funeral Directors, and Organ Donation: Health CareFor Women may disclose your protected health information to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law. Health Care for Women may also disclose protected health information to a funeral director, as such information in reasonable anticipation of death. Protected health information may be used and disclosed for cadaveric organ, eye, or tissue donation purposes.

You have the right to request confidential communications from us by alternative means or at an alternative location. Health Care for Women will accommodate reasonable requests. We may also condition this accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. We will not request an explanation from you as to the basis for this request. Please make this request in writing to our Office Manager.

You may have the right to have your physician amend your protected health information. This means you may request an amendment of protected health information about you in a designated record set for as long as we maintain this information. In certain cases, Health Care for Women may deny your request for an amendment. If we deny your request for an amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. Please contact our Office Manager to determine if you have questions about amending your medical record.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information. This right applies to disclosures for purposes other than treatment, payment or healthcare operations as described in this Notice of Privacy Practices. It excludes disclosures we may have made to you, to family members or friends involved in your care, or for notification purposes. You have the right to receive specific information regarding these disclosures that occurred after April 14, 2003. You may request shorter timeframe. The right to receive this information is subject to certain exceptions, restrictions, and limitations.

You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice electronically.

Waiver of Rights

Health Care for Women may not require individuals to waive their rights as a condition of the provision of treatment.

Complaints:

If you have any questions or concerns, we would hope that you would notify us so that we can resolve your concerns and improve the quality of our services. You may complain to us or to the Secretary of Health and Human Services if you believe we have violated your privacy rights. You may file a complaint with us by notifying our privacy official of your complaint. We will not retaliate against you for filing a complaint.

You may contact our office manager at 208-765-1455 for further information about the complaint process.

This notice was published and becomes effective on April 14, 2003.